

**VOLVO CE FACTORY WARRANTY TERMS AND CONDITIONS****Model:****Serial No:****First Delivery:**

This Volvo CE factory warranty certificate sets out the terms and conditions of the Volvo CE factory warranty. Any additional warranty that a Volvo CE Dealer offers its customers is a dealer specific warranty and is a separate agreement between the individual Volvo CE Dealer and the individual customer.

The Volvo CE factory warranty applies to sales of all new Volvo CE Machines.

The Volvo CE factory warranty is valid for a period of twelve (12) months or 2,500 operating hours from the date of delivery of new Volvo CE Machines to the first End-User by Volvo CE Dealer, whichever ends first.

The Volvo CE factory warranty covers only such parts/components that become unfit for use during the warranty period due to defects in material or workmanship existing at the time of delivery from factory. If it is evident at the examination that the nature of the defect is such that this factory warranty should apply, the Volvo CE Dealer shall, at the sole discretion of Volvo CE through the Volvo CE Dealer, repair or replace such defective parts/components.

The Volvo CE factory warranty is valid only provided that:

- The Volvo CE Machine has been correctly operated and maintained in accordance with Volvo CE's instructions and recommendations and has overall been used in a manner which is normal.
- The Volvo CE Machine has not been involved in an accident, subject to misuse, or in any other way subject to external strain.
- The prescribed service and inspections have been carried out as prescribed by Volvo CE and at correct times/operating hours intervals.
- No seals have been broken by any unauthorised persons.
- No superstructures or alteration of the basic Volvo CE Machine's specification have been made (equipment such as extra counterweights, hydro inflated tyres etc. must be authorised and approved by Volvo CE).
- The damages for which the warranty is claimed did not result from or arise out of service or repair work by a workshop other than an Authorised Workshop.
- The damages for which the warranty is claimed did not result from or arise out of the use of parts other than Genuine Volvo Parts/Components.
- The damages for which the warranty is claimed did not result from or arise out of a defect/fault having become aggravated due to the failure by the driver to take immediate and appropriate action at the time the defect/fault became known or should have become known to the driver or after activation of the vehicle's warning indicator system.
- The damages for which the warranty is claimed did not result from or arise out of the use of oils, greases or coolants other than those stipulated by Volvo CE.

The Volvo CE factory warranty does not cover any type of;

- (i) ordinary service and maintenance,
- (ii) normal use of consumables parts and
- (iii) Normal wear and tear.

Examples of consumables parts and normal wearing aging parts are:

- Bulbs, except lifetime bulbs
- Lights, except sealed beams
- Coolant
- Glass
- Grease
- Fittings
- Wiper blades
- Filters
- Fuses
- Linings, except friction and separator plates if broken
- Lubricants
- V-Belts, except defect caused by defected part covered by this factory warranty
- Ground engaging parts, tools and edges
- Asphalt engaging parts, tools and edges
- Tyres
- Circle guide and mouldboard slide wear materials
- Wear materials related to the Mouldboard slide castings

Oil and filter losses in connection with repairs under the Volvo CE factory warranty shall also be covered by the factory warranty provided that the oil and filter losses are replaced with genuine Volvo oil and filters. Refilling of gas when performing repairs of the air conditioning unit shall be covered by the Volvo CE factory warranty, provided such air condition units is covered by the factory warranty.

This Volvo CE factory warranty does not cover tyres or other parts, which are warranted by the manufacturer of such parts or its representative. Neither does the warranty cover equipment/parts, superstructure nor other installation work not assembled/installed by Volvo CE.

The Volvo CE factory warranty does not cover additional costs due to equipment/parts, superstructure or other installation work being assembled/installed by someone else than Volvo CE, which renders the warranty work more difficult or prevents the warranty from being performed.

The Volvo CE factory warranty does not cover any of the following costs in connection with factory warranty work: travel expenses (e.g. mileage costs, travel time), transport costs, overtime labour, extra freight and extra packing.

The Volvo CE factory warranty applies on the condition that Volvo CE and Volvo CE Dealer/Authorised Workshop are given full access to all electronic data stored in any applicable electronic control modules.

Volvo CE makes no representations or warranties other than those expressly set forth above and Volvo CE disclaims any implied warranties of any kind, including without limitation quality, performance, merchantability or fitness for a particular purpose. Except for the remedies provided in this factory warranty outlined above, Volvo CE including any holding, subsidiary, associated or affiliated company or distributor disclaims any liability for direct and indirect losses including but not limited to loss of revenue or profit, loss of use, lost goodwill, damage and increased expenses or costs that may result from defects in material or faulty workmanship or otherwise.

NEW VOLVO MACHINE STANDARD WARRANTY CERTIFICATE

First End User:

Model:

Serial No:

First Delivery:

Unless otherwise agreed in writing by an authorised representative of SMT GB, the titled machine is sold with the benefit of the Volvo CE Factory Warranty, from the date of delivery, in accordance with the terms and conditions as laid out in the attached certificate.

In addition to the provisions of the Volvo CE Factory Warranty, dealer enhancements apply to the first End-User in respect of machines sold by SMT GB. The following costs arising from a warranty claim are covered:

- i. Travel and Mileage costs incurred whilst travelling to and from the machine / site.
- ii. The transportation of any material or associated equipment required to effect the required repair.
- iii. The cost of any haulage in the event that the machine has to be recovered to a workshop for repair. (as determined by SMT GB)
- iv. The cost of any external charges such as, crane hire, tyre removal etc. associated with the specific repair.
- v. Environmental charges for the safe disposal of oils & fluids etc., changed or recovered as part of the repair process.
- vi. Charges for any consumable items used in the repair process.
- vii. No other consequential costs or charges are covered i.e. replacement machines.
- viii. All 3rd party systems (e.g. Prolec, Synergy, TS Engineers)
- ix. All 3rd party fitments (e.g. grabs, hitches, buckets etc)

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